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Statement of Deficiencies

713.A: Office of Public Health, State Fire, City Fire, Office of Early Childhood approval

Not Met

713.A: Current approvals by the Office of Public Health, Office of State Fire Marshal, City Fire (if applicable), Office of Early Childhood and the Licensing Division shall be required before the expiration of an existing license.

Finding:

713.A Based on record review: The Provider lacked documentation of a current annual inspection and approval from State Fire Marshal. The date of the last approval is 12/21/15.

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division?s Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review/interview(s): The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: S1 failed to notify Licensing Division that she and S2 were questioned by Law enforcement referencing C1 having her hair being pulled out by C2 on 1/9/17 on the center playground. S1 stated that she was questioned at her residence by Law enforcement about the incident on the either the night of 1/9/17 or 1/10/17. S2 stated that Law enforcement spoke with her on 1/10/17 at the center. S1 failed to submitt a written report (Critical incident report form) within 24 hours to Licensing after being notified by Law enforcement that the incident had been reported to their agency.

1507-B: Daily Attendance Records - Staff and Owners

Not Met

1507-B: A daily attendance record for all staff members and owners shall be maintained that shall:

- 1. include the first and last name of the staff member or owner and arrival and departure times;
- 2. accurately reflect the staff members and owners on the center premises at any given time; and
- 3. be used to document staff members and owners who leave and return to the center during the day

Finding:

1507-B Based on observations/record review:

The center's staff and owner's daily attendance record did not accurately reflect persons on the child care premises at any given time as evidenced by review of the center's monthly sign in/out daily attendance logs for the month of 1/01/17-2/8/17. Specialist noted that S1 and S2 both signed in at 7:00 am on 2/8/17;however, S1 and S2 failed to sign out when they left the center to go the residence which is located next door to the center. Specialist also noted that the monthly sign in/out daily attendance logs were not accurate as the staff are documenting the departure time prior to the ending of their work day. Specialist also noted that staff are not including their first and last names on their daily attendance records they are using initials.

Statement of Deficiencies

1711-A-B-D-G: Child to Staff Ratio

Not Met

1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children			Ratio
Infants under 1 year			5:1
1 year		7:1	
2 years			11:1
3 years	13:1		
4 years		15:1	
5 years		19:1	
6 years and up		23:1	

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711-A-B-D-G Based on observations/interview(s): The Provider failed to meet the required child to staff ratio. Specialist arrived to the center on 2/8/17 at 8:45 am. Specialist observed S1 and S2 leaving the residence which is located next to the facility and entering the center through a side entrance. Specialist entered the center and observed S3 supervising 1(2mth old), 1(10 month old), and 1(1 year old) and S1, S2, and S4 in the classroom with 16 chidren 6(1year olds), 5(2year olds), 3(3 year olds), and 2(5 year olds). Prior to S1 and S2 entering the center, S4 was supervising 16 children alone. S1 stated that S2 stepped out to get the mail. S4 could only supervise 7 of the 16 children she was supervising.

1903-C: Free of Hazards Not Met

1903-C: Indoor and outdoor areas shall be free of hazards.

Finding:

1903-C Based on observations:

The indoor area were not free of hazards as Specialist observed a wax warming pot in the nursery which was in use and sitting on a shelf to where it could be knocked over onto a child who is walking or crawling in that area. The outside of the warming pot was warm to the touch and had wax inside of it. Specialist also noted that a radio was sitting next to the warming pot on the shelf and it also could be knocked over onto a child walking or crawling in the area near the shelf. S1 had S3 to move the radio to a different shelf and the warming pot was removed from the classrrom.

Bathroom

Specialist observed in the center restroom which is used by the children two toilets. The toilet that sits on a small wooden platform is next to to the crawl space that has pipes. Specialist observed that the board used to covers the crawl space area was not bolted down and would allow the children to have access to that area. Specialist was able to move the board and observe the crawl space area. S1 stated that a busted pipe was repaired and the board was not placed back over the area.

1903-D.5: Room Capacity Not Met

1903-D.5: The number of children using a room shall be based on the 35 square feet per child requirement, except for dining, sleeping, and other non-routine activities such as film viewing and parties.

Finding:

1903-D.5 Based on observations: The number of children using a room was exceeded based on the 35 square feet per child requirement. The room could only accommodate 13 children based on review of the center's floorplan. Specialist entered the center at 8:45 am and noted that a total of 16 children were in a classroom that had a capacity of 13. Specialist at 9:47am observed a child being brought into the center and another child was observed entering the center at 10:18am. At 10:18 am Specialist observed at total of 18 children in the classroom which only had a room capacity of 13.

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1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915 Based on record review: Center's incident report reviewed on 2/8/17 referencing the incident that S1 stated occurred on 1/9/17 was not complete and failed to have the following required information documented: the name of the facility, address of the facility, license number, contact number, date of incident, child involved in the incident, all staff who was present, name of the parent notified, and the signature of the staff who completed the report. Center staff failed to provide documentation that an unusual behavior report was completed on C2 for pulling C1's hair out on 1/9/17. S1 stated that this form was not completed.