Date - 02/07/2023 License # - 936 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in § 1509.A.8.b;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children; or
- 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview(s) on 02/07/2023, S1 failed to notify the parent immediately and the Department within 24 hours of the following critical incident: On 1/31/2023 a representative from the Department of Children and Family Services/ Child Welfare made an unannounced visit to the center to investigate suspected abuse and neglect of C1. S1 stated she did not report this because she did not understand that she had to report even after Child Welfare came for a visit.

Corrective Action Plan: Effective 2/7/2023, S1 stated that she will report any critical incidents to the Department going forward to ensure compliance with this regulation.

1507.E.: Daily Attendance Records - Visitors

Not Met

1507.E.: A daily attendance record for all visitors to include the name, date of visit, arrival and departure times, and the purpose of the visit.

Finding:

Based on record review and observations at 2:07 p.m., S1 failed to have documentation of O1 signing in on the visitors daily attendance as a contract worker. Specialist observed O1 present at the time of the licensing visit.

Corrective Action Plan: Effective 2/7/2023, S1 stated that she will require O1 to sign in daily on the visitors log to ensure compliance with this regulation.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

Based on record review at 11:30 a.m., children failed to be under supervision at all times as Specialist observed S12 and S13 in a classroom with 14 children ages 4 to 5-years-old while C2, age 5, was observed in the adjacent classroom playing alone with no staff present in the room or in a position where they could see her. When Specialist advised the child could not be alone in the classroom, S13 retrieved C2 from the classroom prior to Specialist departure.

Corrective Action Plan: Effective 2/7/2023, S1 stated that she will make sure someone accompanies the child to ensure compliance with this regulation.