

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview(s)/record review/observations at 11:00 AM: Center staff failed to notify within 24 hours of the incident the Department and DCFS Child Protection Services of the following critical incident : C1, age 1, was left unsupervised in the classroom by S22 and S23 on 1/29/2020 from 1:44 PM until 2:19 PM, 35 minutes. The Department was notified on 1/31/2020 and DCFS was notified on 2/3/2020. The provider failed to immediately notify the Parent of this critical incident. S2 stated she was not made aware of this incident until O3 contacted her prior to 9:00 AM on 1/31/2020. Based on the critical Incident report, O1 was notified on 1/31/2020 at 12:30 PM.

Corrective Action Plan: S1 and S2 stated staff were reminded that as mandated reporters, they are required to report all instances of neglect to include children left unsupervised. S1 and S2 stated that will ensure they report these incidents timely to the appropriate parties.

1713.A.&B.&C.: Supervision

Not Met

- 1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A &B&C: Based on record review and interview: Children were not under supervision at all times as C1, age 1, was left unsupervised in the classroom by S22 and S23 on 1/29/2020 from 1:44 PM until 2:19 PM, 35 minutes. C1 was not found until O3 entered the classroom after picking up his own children from care. Per S2, S22 was terminated for failing to check the classroom and complete a head count per center policy.

Corrective Action Plan: S1 and S2 stated staff were reminded to always follow center policy when transitioning, which includes counting children before leaving an area and again when they arrive at their destination. 2 staff are assigned to each group so the last staff can scan the space to ensure no child is left behind.