

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.D.: Critical Incidents and Required Notifications: Based on record review/interview(s): S1 failed to notify the Department within 24 hours of the of the following critical incident: On 1/13/2021 at 4:14pm, O1 notified S2, that C1 (age 4), was observed to have a knot on his forehead after he was released from the center at 3:49pm. Specialist interviewed S2 at 12:45pm, and she stated O1 informed her on 1/13/2021 at 9:19pm, C1 was taken to the doctor and was diagnosed with a head injury. At 12:15pm, Specialist reviewed email correspondence that documented S1 made notification to the Department on 1/27/2021 at 4:23pm on an Incident/Incident/Accident/Illness/Behavior Report. S1 submitted a Critical Incident Report on 1/28/2021 at 9:47am.

Corrective Action Plan: Effective 2/5/2021, S1 stated she has printed the Critical/Reportable Incident form provided by the Department, and will submit within 24 hours of any notice of suspected injury, while a child is in care, that requires medical treatment, to ensure this deficiency is not recited.

### 1915.A.: Health Services - Observation

Not Met

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

#### Finding:

1915.A.: Health Services - Observation: Based on record review: S1 did not include an explanation from the parents and/or children when something was observed. A review of the record at 12:30pm showed the following observations did not include an explanation for dates 1/4/2021 to 2/5/2021:

- 1/5/2021: a scratch on right side of forehead;
- 1/11/2021: scratch on right side of eye;
- 1/13/2021: scratch on right side of lip; scratch on left side of nose/brush on left cheek;
- 1/14/2021: sore on left side of mouth; scratch on nose/scratch on left cheek;
- 1/15/2021: scratch on left side of mouth; scratch on left side of nose/bruise under left eye;
- 1/19/2021: right nostril red; and
- 2/1/2021: bump on left side of lip.

Corrective Action Plan: Effective 2/5/2021, S1 stated she will complete a full review documentation is completed and when something is observed at arrival, documentation will include an explanation from the parent and/or child to ensure this deficiency is not recited.