## Statement of Deficiencies

## 1707.A.1.&2.: Required Staffing - Director or Director Designee

## Not Met

1707.A.1.&2.: Director or Director Designee. Each center shall have a qualified director or qualified director designee.

1. The director or director designee shall be an on-site, full-time staff person at the center during the daytime hours of operation (prior to 9 p.m.). When the director is not an on-site full-time employee at the licensed location, there shall be a qualified director designee who is an on-site full-time employee at the licensed location.

2. The director or director designee shall be responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met.

## Finding:

1707.A.1.&2.: Based on Record Review: Specialist reviewed daily attendance for staff from 12/31/2018 to 2/1/2019 and the Center did not have a qualified Director who is an on-site full time staff person at the center during the day time hours of operation (prior to 9:00 p.m.) and responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met. Specialist observed during the week of 12/31/18-1/4/19, S1 was present in the Center for 11 hours, the week of 1/21/19-1/25/19, S1 was present for 28.75 hours and the week of 1/28/19-2/1/19, S1 was present for 17 hours. The requirement for a full-time Director to be present in the Center is 32 hours a week.