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Statement of Deficiencies

1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507.A. Based on record review/observations: On 2/4/19 the center's daily attendance record for children did not accurately reflect the children on the child care premises at any given time as 17 children were present and 14 children were signed in on the log.

1507.B.: Daily Attendance Records - Staff and Owners

Not Met

1507.B.: A daily attendance record for all staff members and owners shall be maintained that shall:

- 1. include the first and last name of the staff member or owner and arrival and departure times;
- 2. accurately reflect the staff members and owners on the center premises at any given time; and
- 3. be used to document staff members and owners who leave and return to the center during the day

Finding:

1507.B. Based on record review/observations: On 2/4/19 the center's staff and owner's daily attendance record did not accurately reflect persons on the child care premises at any given time as evidenced by S2 was present in the center but not signed into the staff daily attendance log.

1509.A.12.a.-d.: Monitoring Policy for Provisionally Employed Staff

Not Met

1509.A.12.a.-d.: Monitoring policy for provisionally employed staff members:

- a. Each center shall develop and implement a written policy describing the monitoring procedures that shall be used at the center when staff members are employed on a provisional basis due to an incomplete CCCBC-based determination of eligibility for child care purposes;
- b. The monitoring policy shall include all requirements for the monitoring of provisionally employed staff members set forth in §1811.D;
- c. The center shall post a copy of the policy in the center in a place visible to all parents and staff;
- d. The center shall provide copies of the written policy to each parent/legal custodian of enrolled children, center staff member and provisionally employed staff member, and the center shall obtain signed documentation from each that a copy of the policy has been received.

Finding:

1509.A.12a.-d.: Based on Record Review/Interview: The center does not have a copy of the policy posted in the center in a place visible to all parents and staff. No written monitoring policy for provisionally employed staff with incomplete CCCBC-based determination of eligibility for child care purposes. The center did not provide copies of the written policy to each parent/legal custodian of enrolled children, center staff member and provisionally employed staff member, and/or the center did not obtain signed documentation from each that a copy of the policy has been received. The center hired 3 staff that were provisional, working in the center without a policy developed, implemented or the parents knowing that there were provisional employees working in the center.

1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
 - 4. health and safety;
 - 5. shaken baby prevention; and
 - 6. CPR and first aid, as applicable.

Finding:

1719.A.&B. Based on Record Review: S5 lacked documentation that 1 of 5 staff, S1, received orientation within seven days of the first day present at

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the center and prior to having sole responsibility for any children and received additional orientation within thirty days of date of hire.

1811.A.&B.: Requests for CCCBC-Based Determinations of Eligibility

Not Met

- 1811.A.&B.: A. An early learning center or an entity identified in §1809 shall request and obtain from the department a new CCCBC-based determination of eligibility for child care purposes for each required person:
- 1. prior to the person being present or performing services at the center when children are present; and
- 2. not less than once during a five-year period.
- B. An early learning center or an entity identified in §1809 shall not be required to request and obtain from the department a new CCCBC-based determination of eligibility for child care purposes for a required person, and instead shall be able to request and obtain from the department the person? s CCCBC-based determination of eligibility provided to another in-state child care provider or entity identified in §1809, if:
- 1. a child care provider within the state or an entity requested and obtained a CCCBC-based determination of eligibility for child care purposes from the department for the person within the past five years, while the person was seeking employment or employed by a in-state child care provider or seeking to provide or providing services at an early learning center in Louisiana for an entity;
- 2. the department provided to the initial requesting child care provider or entity a CCCBC-based determination indicating the person was eligible for child care purposes; and
- 3. the person is still employed by a child care provider within the state, or is still providing services in an early learning center within the state for an entity, or has been separated from a child care provider within the state or an entity for less than 180 consecutive days.

Finding:

1811.A.1: Based on record review: Documentation of a CCCBC-based determination of eligibility (CCCBC) was not available for 1 of 5 staff, prior to the individual(s) being present in the childcare facility, S1 date of hire is 6/28/18. Documentation of a CCCBC-based determination of eligibility (CCCBC) was not conducted for S1 until 7/13/2018, which came back provisional on 7/25/2018. Record review of staff daily attendance records show that S1 started work in the center on 6/28/18.

1811-D.2.&3.: Provisional Employment for Staff Members of Early Learning Centers

Not Met

- 1811-D.2.&3.: 2. A provisionally-employed staff member may be counted in child to staff ratios, but must be monitored at all times in accordance with the following.
- a. A monitor of a provisionally-employed staff member must be an adult staff member for whom the center has a CCCBC-based determination of eligibility for child care purposes, (or prior to October 1, 2018, a satisfactory CBC), who is designated by the center to monitor a specific provisionally-employed staff member.
- b. The center must designate a monitor for each provisionally-employed staff member present at the center.
- c. The monitor shall be physically present at the center at all times when the provisionally-employed staff member is present at the center.
- d. Monitors must remain within close enough physical proximity of their designated provisionally-employed staff members to be able intervene at any time if intervention is needed.
- e. A monitor shall perform at least one visual observation of each designated provisionally-employed staff member every 30 minutes.
- f. The center may designate one monitor for up to a maximum of five provisionally-employed staff members at any given time.
- g. At least one monitor must be physically present at all times in any room during naptimes if a provisionally-employed staff member is present.
- 3. The center shall have a log or other written documentation of the monitoring of provisionally-employed staff members that identifies each provisionally-employed staff member, the designated monitor for each, and the times of the visual observations.

Finding:

1811-D.2.e. Based on Record review: Provider failed to perform at least one visual observation of each designated provisionally-employed staff members S3 every 30 minutes. S3 worked in the center on 11/12/18 while still under the provisional statues and the provider failed to document that S3 was checked on every 30 minutes for the time she was working.

1907.A.1.&2.: High Chairs Not Met

1907.A.1.&2.:

- 1. The high chair manufacturer's restraint device shall be used when children are sitting in a high chair.
- 2. Children who are either too small or too large to be restrained using the manufacturer's restraint device shall not be placed in a high chair.

Finding:

1907.A.1. Based on observations: The high chair manufacturer's restraint device was not used when children are sitting in a high chair. On 2/4/19 Specialist observed 4 out of 5 one year olds sitting in a feeding table where the manufacturer's restraint device was either not in use or missing. Specialist also observed in the infant room 1 of 1 child not using the manufacturer's restraint device.

1911.G.: Pacifier Attached Not Met

1911.G.: Pacifiers attached to strings or ribbons shall not be placed around the neck or attached to the clothing of a child.

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Finding:

1911.G. Based on observations: A pacifier that was attached to strings or ribbons was attached to the clothing of a child. On 2/4/19, Specialist observed a child with a pacifier attached to his shirt. S5 removed the clip from the child's shirt.

1919.A.&B.: Food Service and Nutrition - Menu

Not Met

1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U. S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.

- B. The weekly menu shall:
- 1. be planned for each day of the week and list the specific food items served;
- 2. be prominently posted by the first day of each week and remain posted throughout the week; and
- 3. have substitutions or additions posted on or near the menu.

Finding:

1919.B.3. Based on Observations/record review: Menu substitutions or additions were not posted on or near the menus as on 2/4/19, Specialist observed children eating toast and milk but the menu stated that children would be served cereal and milk.

1921.E.: Tornado Drills Not Met

1921.E.: Tornado drills shall be conducted at least once per month in the months of March, April, May, and June at various times of the day necessary to include all children and shall be documented.

Finding:

1921.E. Based on record review/interview: The provider did not have documentation of tornado drills that were conducted at least once per month during the months of March, April, May, and June.