Date - 02/04/2019 License # - 14309 Action Code - 6 - FOLLOW-UP to ANNUAL SURVEY

# Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.A.C.: Based on record review/interviews: S1 and S2 failed to notify DCFS Child Welfare within 24 hours of the Critical incident that occurred on 1/24/19 @4:45pm when a two year old, C1, was left unsupervised on the center's playground by S17 for an undetermined amount of time. S2 reported C1 was left no more than 5 minutes; however, records reviewed and interviews documented the incident occured at 4:45pm. O1, C1's mother, arrived to pick her up at approximately 5:00pm, C1 was found at that time with no shoes on her feet. S1 stated that they were unaware that they needed to contact DCFS for critical incidents. S1 stated that she thought that she only had to contact Licensing and that Licensing will then contact DCFS. S2 documented on the Critical Incident Report that Child Welfare was not contacted. Specialist informed S1, S2, and S3 that DCFS should be contacted for all critical incidents.

1713.A.&B.&C.: Supervision Not Met

#### 1713.A.&B.&C.:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

### Finding:

1713.A.&B.&C.: Supervision: Based on Record review/Interviews: Children were not under supervision at all times as S17 failed to ensure that all children were in her care when exiting the playground and entering the building. On 1/24/19, S17 relieved S10 around 4:30 pm and obtained supervision of S10's children on the playground. S17 stated that her and S10 did not have any verbal communication on the number of children on the playground. S17 stayed on the playground for about five minutes before lining the children up to go inside. S17 stated that she counted 7 children at least 3 times to ensure accuracy before taking the children inside the building. S17 stated that O1 walked in the classroom a few minutes later to pick up C1. S17 informed her that C1 was not in her class and that C1 may be in another classroom. O1 went to the other class, but could not find C1. S7 stated that she walked into S17's classroom and saw C1's head through the window on the door. S7 stated that S10 pened the door and let C1 into the classroom. S17 stated that O1 returned to the classroom as C1 was being brought inside by S7. S7 stated that C1 did not have on any shoes when she came to the door. S7 stated that O1 questioned where C1's shoes were. S7 stated she went on the playground and located the shoes in the play tunnel on the playground.