Date - 02/03/2021 License # - 13020 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.1&b: Based on interviews/record review at 1:00 PM, although S1 has implemented a behavior management policy prohibiting physical punishment, on 1/20/2021, S10 used a prohibited method of discipline as C1, age four-years-old, was subjected to physical discipline. S10 stated C1 was running throughout the play yard, climbing trees and play yard equipment inappropriately as well as hitting several children. He pulled a child's hair and hit S10. S1 stated she attempted to place C1 in time-out several times; however, each time, he would immediately run away. S10 stated C1 threw rubber mulch in S10's face; and, she sat C1 down and wrapped her legs around his legs, without force, to try to get him to stop his behavior. She stated she used this hold for only a few seconds as she explained to C1 that he could not continue his behavior before letting C1 go.

Corrective Action Plan: Effective 2/3/2021, S1 stated she completed a staff re-training regarding this regulation on 1/25/2021 to prevent this deficiency from being cited again.

1901.I.: Microwave Ovens, Bottle Warming Devices, Crock Pots

Not Met

1901.I.: Microwave ovens, bottle warming devices and crock pots are prohibited in areas accessible to children.

Finding:

1901.I: Based on observations and interview at 12:30 PM, center staff have bottle warming devices and crock pots in areas accessible to children. Specialist entered the first infant room on the left side and observed in the second class in that room, there was a bottle warmer and a crock pot stored on a shelf with no barrier to prevent children from accessing this area. Specialist also observed in the second infant classroom, there was a crock pot stored on top of a refrigerator with the cords hanging down. There was no barrier to prevent children from accessing this area.

Corrective Action Plan: Effective 2/3/2021, S2 stated she would remove the crock pots and bottle warmer until she is able to place a barrier in the area to prevent children from accessing the area these devices are stored to ensure this deficiency is not cited again.

1901.M.: Strings and Cords

Not Met

1901.M.: Strings and cords, including but not limited to those found on equipment, window coverings, televisions and radios, shall be inaccessible to children under age 4.

Finding:

1901.M. Based on observations and interview at 2:30 PM, cords were accessible to children under age 4 as Specialist observed the cord to a crock pot stored in the second infant classroom was hanging down in reach of children. S2 removed the Crockpot prior to Specialist departure.

Corrective Action Plan: Effective 2/3/2021, S2 stated she would remove the crock pots and bottle warmer until she is able to place a barrier in the area to prevent children from accessing the area these devices are stored as well as remind staff to ensure cords are not accessible to ensure this deficiency is not cited again.

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Statement of Deficiencies

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915.B&C: Based on interviews at 12:30 PM, center staff failed to document incidents and report them to the parent no later than when the child was released to the parent on 1/20/2021. S10 stated C1, age four-years-old, was running throughout the play yard, climbing trees and play yard equipment inappropriately as well as hitting several children. C1 fell from the fire truck toy at one point. He pulled a child's hair, hit S10, and threw rubber mulch in S10's face. C1's mother was not notified prior to him being released. After picking C1 up, his mother noticed a bruise on C1's ear and returned to the center. She was notified of the incidents at that point.

Corrective Action Plan: Effective 2/3/2021, S1 stated she would complete a re-training with staff regarding this regulation to ensure it is not cited again.