Date - 02/03/2020 License # - 13117 Action Code - 3 - COMPLAINT

# Statement of Deficiencies

# 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.A.-D. Based on record review/interviews at 11:25 am, on 1/21/2020, at 5:13 pm, C1, a 1 year old, fell and hit her head on a wooden kitchen toy, located near the back door of the classroom. Per written statements obtained from both S1 and S11, O1 stated she believed C1 was pushed down by someone who was standing in the doorway. S1 stated she believed the allegation was made on 1/23/2020. According to S11, he was contacted by an Officer from the Bossier Sheriff Office, stating O1, contacted them on 1/23/2020 to report that she was told that C1 had fallen and hit her head on a shelf but she believed C1 had been pushed by an unknown adult staff who was hiding in the corner. The officer was reported to have watched the video and felt that nothing criminal happened so an investigation was not conducted. S1 and S11, failed to notify the Department and Child Welfare within 24 hours of being made aware of O1 stating C1 may have been pushed down by an unknown staff. S1 and S11 also failed to notify the Department that an officer from the Bossier Sheriff Department placed a call inquiring about the incident. S1 reported the incident to Child Welfare on 2/3/2020, while Specialist was present at the center.

Corrective Action Plan: S1 stated that she will submit all critical incidents to the Department and other appropriate agencies timely.

#### 1713.E.&F.: Supervision Participation

Not Met

1713 F &F ·

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

# Finding:

1713.E&F. Based on record review/interview at 1:25 pm, on 1/21/2020, C1, a 1-year-old, and one other child were being supervised by S2, in the classroom. According to the incident report completed by S2, at 5:13 pm, C1 walked into a shelf, hitting her forehead, causing it to be bruised. Per the written and verbal statement received on 2/3/2020, S2 was sweeping the floor when she heard her fall to the ground. She stated that she did not see the fall. Specialist was advised by S1, S2, and S11 that C1 hit her head on a wooden kitchen toy. Specialist reviewed center video footage and observed S2 sweeping, with her back to the children, which interfered with the supervision of the children.

Corrective Action Plan: S1 stated that effective 2/3/2020, teachers will be advised if they clean, they must ensure that they can see the children at all times. They will either have to wait to all children leave to clean or they will place them in the high chair or in an area of the classroom and given toys to play with.