Statement of Deficiencies

1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children		Ratio
Infants under 1 year		5:1
1 year	7:1	
2 years	11:1	
3 years	13:1	
4 years	15:1	
5 years	19:1	
6 years and up	23:1	

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A.&B.&D.&G.: Child to Staff Ratio: Based on interview/observation/record review: At 10:15am, Specialists conducted a walk through in S12's classroom, where there were 8 two-year-old children. C1 was present and signed in on the attendance log at 8:07am. Specialists conducted a review of C1's file at 1:54pm, and observed C1's date of birth listed him as a one-year-old child. S12 failed to meet the required child to staff ratio for children as the required ratio for children of this age is 7 children per 1 staff person. One additional staff person was needed to meet ratio. S3 corrected.

Corrective Action Plan: Effective 2/2/2021, S3 stated she will require all staff to know the ages of the children in their care and corresponding child-to-staff ratios to ensure this deficiency is not recited.

1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
 - 4. health and safety;
 - 5. shaken baby prevention; and
 - 6. CPR and first aid, as applicable.

Finding:

1719.A.&B.: Orientation Training: Based on record review: At 12:35pm, Specialist observed that 11 of 13 staff [S8 (doh: 12/1/2020); S10 (doh: 01/14/2021); S13 (doh:12/1/2020); S17 (doh: 12/1/2020); S19 (doh:12/7/2020); S20 (doh: 9/2/2020); S22 (doh: 11/20/2020); S23 (doh: 1/14/21); S24 (doh: 1/13/2021); S25 (doh: 11/9/2020); and S26 (doh: 1/15/2021)] did not receive the required orientation within seven days of the first day present at the center and prior to having sole responsibility for any children. Additionally, 7 of 13 staff (S8, S13, S17, S19, S20, S22, and S25) did not receive the additional orientation within thirty days of date of hire. Technical Assistance was provided at a previous visit conducted on 7/22/2020.

Corrective Action Plan: Effective 2/2/2021, S3 stated she will have S2 review a prepared completed checklist, listing the orientation form is included in the staff file, to ensure this deficiency is not recited.

Date - 02/02/2021 License # - 12971 Action Code - 12 - FOLLOW-UP to COMPLAINT

Statement of Deficiencies

1915.A.: Health Services - Observation

Not Met

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915.A.: Health Services - Observation: Based on observation/record review: The provider did not document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented. Specialist observed the following:

- --At 10:16am, Specialist observed a small bruise on C1's (age 1) left cheek with no documentation of observation with an explanation.
- --At 10:22am, Specialist observed S12 documented a scratch under the eye of C3 (age 1) with no explanation, and Specialist observed a bruise on C2's left eye/cheek area with no documentation of observation with an explanation.
- --At 10:44am, Specialist observed S18 failed to document a small bruise on C4's (age 4) left cheek to include an explanation.

Corrective Action Plan: Effective 2/2/2021, S3 stated she will conduct small group meetings with all staff to review documentation requirements of health observations prior to a formal meeting to be conducted on 4/1/2021, where it will be discussed further. Additionally, documentation will now be included on attendance records rather than additional form to ensure this deficiency is not recited.