

Statement of Deficiencies

705.A.B.C.D.: Access

Not Met

- 705.A.B.C.D.: A. An early learning center shall allow the Licensing Division staff access to the center, the children, and all files and records at any time during any hours of operation or any time a child is present.
- B. Licensing Division staff shall be allowed to interview any center staff person deemed necessary by the Licensing Division.
- C. Licensing Division staff shall be admitted into a center immediately and without delay and shall be given free access to all areas of a center, including its grounds.
- D. If any portion of a center is set aside for private use by an owner of the center, Licensing Division staff shall be permitted to verify that no children are present in that portion of the center and that such private areas are inaccessible to children.

Finding:

705.A. Based on interview(s): The early learning center failed to allow the Licensing Division staff access to all files and records at any time during any hours of operation or any time a child is present. Specialist visited the center on 2/1/17 requesting to view video footage of S14's classroom due to allegations of S14 pinching C1 on 01/29/18. Specialist was advised by S2 that the center's video footage may or may not be available for 01/29/18 and if it was he was not allowing the specialist to view the footage. S2 stated that the camera footage recorded in the center is for the center's viewing purposes only.

1103-A-E: Critical Incidents and Required Notification

Not Met

- 1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:
1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on interview(s): The early learning center failed to make immediate notification to appropriate agencies in regards to allegations of abuse or neglect. S19 stated that O1 advised her via computer message on 1/30/18 that C1 made allegations that S14 pinched her on the arm. It was also brought to center administration staff on 1/31/18 that on 1/10/18 S14 was observed yanking two children by the arm. Center failed to contact The Licensing Division via email within 24 hours of the allegations. Center staff also failed to notify Licensing by written report within 24 hours of the allegations or the next business day on the Licensing Division's Critical Incident Report Form with all requested information on the form.

1509-A.1: Child Abuse and Neglect Policy

Not Met

- 1509-A.1: Child Abuse and Neglect Policy
- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
 - b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
 - c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509-A.1 Based on interviews: As mandated reporters staff members failed to report allegations of suspected abuse of a child to the Louisiana Child Protection Statewide Hotline. S19 was made aware of allegations of abuse or neglect on 1/30/18 of S14 pinching C1 and 1/31/18 of S14 yanking 2 children by their arm and failed to report the allegations to Louisiana Child Protection Statewide Hotline.

Statement of Deficiencies

1723-A.&B.: CPR Certification

Not Met

1723-A.&B.: Infant and child CPR

Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR.

Adult CPR

Centers shall have at least one staff member on the premises and accessible to children trained in Adult CPR if there is a child eight years or older on the premises.

Finding:

1723-A.-B. Based on record review: Center failed to have the required number of staff members on premises of a center and accessible to children with current certification in infant and child CPR. Specialist arrived to the center at 9:30 am on 2/1/18 and observed that only 3 of 13 staff members present had documentation of current infant and child CPR on file. S14 arrived to the center at 10:30 am on 2/1/18. Once S14 arrived that center then had the required four staff members on the premises with current certification.

1723-C.-D.: Pediatric First Aid

Not Met

1723-C.-D.: C. Pediatric First Aid - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in Pediatric First Aid.

D. Certification - A copy of the certification for each such staff member shall be on-site at all times and available for inspection by the Licensing Division.

Finding:

1723-C.-D. Based on record review: Center failed to have the required number of staff members on premises of a center and accessible to children with current certification in Pediatric First Aid. Specialist arrived to the center at 9:30 am on 2/1/18 and observed that only 3 of 13 staff members present had documentation of current Pediatric First Aid on file. S14 arrived to the center at 10:30 am on 2/1/18. Once S14 arrived that center then had the required four staff members on the premises with current certification.