Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 01/30/2020

License # - 51548

Action Code - 3 - COMPLAINT

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.2: Based on record review: On 1/30/2020 at 2:45pm, the provider failed to report a serious injury or illness that required medical attention to the department. On 12/11/2019, C1 had 2 seizures and bumped her head. 911 was notified. C1 was transported to the ER and accompanied by staff.

Corrective Action Plan: S1, Staff in charge, was unable to provide corrective action plan prior to departure. Specialist advised that all centers must report to the department and other appropriate agencies for all serious injury or illness that requires medical attention.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration:
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915.B.: Based on record review: On 1/30/2020 at 2:45pm, provider failed to maintain documents and report to the parent incidents, injuries, accidents, illnesses and unusual behaviors of children at the center since 9/11/2019.

Corrective Action Plan: S1, Staff in charge, was unable to provide corrective action plan prior to departure. Specialist advised that all centers must document and report incidents, injuries, accidents, illnesses and unusual behavior to the parent no later than when the child is released to the parent.