

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

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Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.: Based on interviews, record review and observation : On 01/16/2020 at 12:56am, S3 failed to adhere to the center's behavior management policy by using a prohibited method of discipline as evidenced of following: On 01/16/2020 at 1:00pm, S1 observed S3 hit C1, a 10-month old, three times on the right hand while saying "No" via review of the classrooms web camera. S4 was present in the classroom and witnessed S3 hit C1 on the hand. S1 asked S3 if she hit C1 on the hand. S3 admitted to "popping" C1 on the hand.

Corrective Action Plan: S1 terminated S3 from the center on 01/16/2020. S1 revised the center's behavior management policy to include "popping" and reviewed the new policy with all staff on 01/17/2020. S1 obtained signatures from all staff indicating they understand and will adhere to the center's new behavior management policy.