Date - 01/29/2020 License # - 4855 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview(s): on 1/29/2020, at 10:30am: S1 failed to notify the Department on 1/15/2020, within 24 hours of DCFS visiting the center in regards to C1, 11 months old, having a bruise across his nose when he was picked up on 1/13/2020. During pickup on 1/13/2020 at 4:33pm, O1 asked S2 what happened to C1's nose and she was unaware of the incident.

Corrective Action: S1 stated she will report to the Department all Critical Incidents.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915 B &C :

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915 B&C: Based on interviews with S1 on 1/29/2020 at 11:00am: S1 failed to report to C1's Parent immediately on 1/13/2020 following C1 pushing a toy police car and the car rolled back hitting C1 in the face resulting in a bruise on his nose. S1 stated she checked C1's face after the incident occurred and did not observe any marks on him. S1 completed an incident report on 1/13/2020 after C1 left the Center.

Corrective Action: S1 stated she would immediately begin notifying parents of all incidents occurring at the center.