License # - 50048 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 01/26/2023

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in § 1509.A.8.b;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children; or
- 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D.Based on record review/interviews at approximately 1:39 p.m., S1 failed to notify the Department within 24 hours of Child Welfare coming onto premises on 01/19/2023 to investigate the following critical incident: On 1/17/2023, C1, three years old, was hit in the face with a "playground ball" at approximately 10:30 a.m. resulting in a bruise to C1's cheek and C1 going to the doctor on 01/17/2023. S1 stated she did not know that this needed to be reported.

Corrective Action Plan: Effective 1/26/2023, S1 stated she will report all allegations and investigations to the proper agencies within 24 hours, to ensure compliance with this regulation.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin:
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915.B.&C. Based on record review/interviews at 11:46 a.m., S1 failed to notify the parent immediately and no later than when the child was released to the parent for the following incident that occurred: On 1/17/2023, C1, three years old, was hit in the face with a "playground ball" at approximately 10:30 a.m. S5 and S6 did not see a bruise or injury and therefore, did not report the incident to O1. When O1 noticed a bruise and small abrasion on C1's cheek after picking C1 up at 2:48 p.m. and questioned S1 about the bruise on C1's cheek prior to leaving with C1 at 3:00 p.m., O1 was then informed by S6 of the incident.

Corrective Action Plan: Effective 1/26/2023, S1 stated that any injuries, neck and above will be reported to the parent, immediately, whether staff sees noticeable signs or not, to ensure compliance with this regulation.