Date - 01/26/2021 License # - 7678 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview(s) at 9:45 AM, S1 and S2 failed to notify the Department and Child Welfare within 24 hours of the following critical incident: On 1/15/2021, S10 alleged to S1 and S2 that on 1/11/2021, S5 stated that S3 whipped C1 in the bathroom for a toileting accident. Notification to the Department and Child Welfare were made on 1/26/2021 during visit. S1 and S2 stated they did not make report because S10 later stated that she misunderstood the statement from S5.

Corrective Action Plan: Effective 1/26/2021, S1 will schedule an in-service with staff to train on required notifications and mandated reporting to ensure this regulation is not cited again.