

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.4.C.D. Based on interview(s) on 01/22/19, S1 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : On 01/07/19, S1 overheard C1 tell S12 (his mother/staff member) that his teacher S18, squeezed his finger. S1 stated that she went to look at C1's finger and saw no marks. Later that day S9 (C1's grandma/staff member) went to S1's office and advised her that she saw S18 with her legs on top of C1 while he was laying on his mat. S1 stated that she reviewed the camera and did not see this happening. S18 admitted in her written testimony that she did bridge her legs over C1, but insisted that her legs were not touching C1.

Based on review of another incident documented in S9's folder, on 01/07/19 O2 called S1 and stated that C2 told her that S9 squeezed his hand leaving a mark. S1 stated that she observed the mark and it appeared to be old.

S1 stated that she did not report either incident/allegation because both S9 and S18 have worked at the center for several years with no concerns and because neither S12 nor O2 removed their child from the center.

1509.A.1.: Child Abuse and Neglect Policy

Not Met

1509.A.1.: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1. Based on interview(s) on 01/22/19, Although mandated reporters, staff (S1, S12, and S9) did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as S1 stated that on 01/07/19 she overheard C1 tell S12 that S18 squeezed his finger, S1 also stated that on 01/07/19 that S9 told her that S18 was using her legs to hold C1 down on his nap mat. S1 stated that O2 reported to her on 01/07/18 that on 01/04/19 S9 squeezed C2's hand and left a mark.

S9 and S12 reported that they have observed S18 pinching and squeezing children's toes, fingers, and lips as well as hitting the children in the head. S9 and S12 stated that they reported all incidents to S1, but didn't report what they observed to CPS until 01/09/18; not when the incidents were observed.

Statement of Deficiencies

1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

B. Minimum child to staff ratios shall be met at all times.

1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.

D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children		Ratio
Infants under 1 year		5:1
1 year	7:1	
2 years		11:1
3 years	13:1	
4 years		15:1
5 years		19:1
6 years and up		23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711. B. 2 Based on observation on 01/22/19, S1 failed to meet the required child to staff ratio for children of the following ages: (8) 3 years were observed in a gym with O1(Soccer Shots Staff), who is not center staff. The required child too staff ratio for children of this age is 13 children per 1 staff person. S1 needed one staff member assigned to this group.

S18 and S19 were also observed in the gym with (14) 2 year olds but were on the opposite side of the gym and were not directly providing care, supervision or guidance to the children with O1. S2 who was present during walk through was advised that additional staff was needed with O1. S2 sent in S13.