

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Critical Incidents and Required Notifications: Based on interview/record review at approximately 1:00PM on 1/19/2021, S8 failed to notify the Department within 24 hours of the following critical incident; on 1/13/2021 at approximately 10:10AM, S4 witnessed S7 washed C1's, age 3, mouth out with soap due to C1 using profanity. S4 immediately reported the incident to S8, owner, and S7's employment was terminated. S8 stated she contacted the Department via email and fax but believes she may have sent the wrong critical incident as she had multiple incident occur during the week of 1/11/2021-1/15/2021. S8 did not correct this prior to the Specialist leaving the center.

Corrective Action: Effective 1/20/2021, S8 and S1 would both review the critical incidents prior to sending them to the Department and follow-up with a call to the Department after the critical incident has been sent to ensure this deficiency is not recited

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.i.: Behavior Management Policy: Based on interview at approximately 12:15PM on 1/19/2021, S7 used a prohibited method of discipline as a child was subject to physical punishment. On 1/13/2021, S4 witnessed S7 washing C1's, age 3, mouth out with soap due to C1 using profanity. S4 immediately reported the incident to S8, owner. S8 terminated S7's employment due to the incident.

Corrective Action Plan: Effective 1/20/2021, S1 will re-train all of her staff of the importance of the following the behavior management policy to ensure this deficiency is not recited.