

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review and interview, S1 failed to notify the Department via email within 24 hours of the following critical incident: On 12/30/19, at 5:20pm (based on the attached incident report), C1, who was two-years-old, hit his mouth on a chair, causing a chipped front tooth and bleeding from his gums under his top lip. O1 was timely notified at 5:35pm the day of the incident. According to S1, on the morning of 12/31/19, O1 informed S1 that she was taking C1 to see a dentist because of the incident on 12/30/19, but S1 never notified the Department and also failed to complete a Critical Incident Report. S1 stated she did not know she was required to notify the department and complete a Critical incident Report..

Corrective Action Plan: S1 stated she now understands that she is required to notify the Department via email within 24 hours of the an incident requiring professional medical treatment; and in the future, she will timely notify the department and compete a Critical Incident Report if such an incident happens again.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915.B. Based on record review and interviews, S1 failed to have documentation for the following incidents: S3 stated she recalled witnessing an incident involving C1, who was two-years-old, falling on the carpet at the school and injuring his eye; there was swelling under his eye. S3 could not recall the exact date of the incident. However there was no documentation of this incident. In addition to that, S4 stated she recalled witnessing an incident involving C2, who was one-year-old, having a brush burn under her eye. C1 fell while running on the outdoor play yard. S4 stated the incident may have happened in November 2019, and she did notify O1, but forgot to complete an incident report.

Corrective Action Plan: S1 stated she will have an all staff meeting on documenting incidents to ensure all incidents are documented in the future.