# Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;

3. reportable infectious diseases and conditions listed in LAC 51.II.105; and

- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation,
- fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on
- the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on record review/interview at 11:00 am, on 1/16/20: S1 failed to notify the Department and Child Welfare within 24 hours of the following critical incident: on 11/21/19, O1 reported to S1 that S20 hit C1, age 2, on 11/20/19. A critical incident report was submitted to the Department on 12/17/19, regarding an incident that occurred on 11/20/19 at approximately 4:32pm. S1 did not notify the Department until 12/17/19 after Child Welfare visited the center to investigate the allegation made by O1. Corrective Action Plan: S1 stated any complaints from parents regarding staff hitting children, the Department and Child Welfare will be notified immediately.

## 1915.B.&C.: Health Services - Parental Notification

#### 1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

#### Finding:

1915.B.: Based on interview/record review at 11:00am: S1 did not have documentation of an incident that occurred on 11/20/19 at approximately 4:32pm, in which C1, age 2, was fighting with a classmate and S20 separated them. S20 stated that she completed an incident report, but S1 could not locate the incident report during the visit. Corrective Action Plan: S1 stated all incident reports will be documented on the proper forms, filed, and maintained at the center as completed.

#### Not Met

#### Not Met