

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on interview(s)/record review at 11:45am, the Provider failed to notify the Department and Child Welfare within 24 hours of the following: O1 called S1 on 12/01/2020, asking why her child, C1, 2 year olds, had bruises on his legs as C1 had attended the daycare the previous day, 11/30/2020. S1 did not notify the Department or Child Welfare within 24 hours of the allegation, and notified the Department after Child Welfare arrived at the Center on 12/15/2020 to investigate bruises on C1's inner thighs.

Corrective Action Plan: Effective 01/07/2021, S1, Director, stated she will ensure critical incidents are reported to the Department and other appropriate agencies within the twenty-four hour period. S1 will also meet with staff to review regulations to ensure that all staff report any allegations to S1.

### 1915.A.: Health Services - Observation

Not Met

1915.A.: Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

#### Finding:

1915.A. Based on interview(s)/record review at 12:30pm on 01/06/2020, the Provider failed to document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented. S5 stated that she saw a dime sized green dot on C1's, 2 years old, right inner thigh at 9:15am on 12/02/2020 while changing his diaper, but did not document the observation.

Corrective Action Plan: Effective by 01/08/2021, S1, Director, stated that she will have a meeting with staff to review documenting observations.