Date - 01/06/2021 License # - 11110 Action Code - 26 - FOLLOW-UP to COMPLIANCE

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review and interview at 9:30 AM on 1/5/2021, center staff failed to notify the parent immediately of a Critical Incident involving their child as on 12/10/2020, at 8:36 AM, C2, age four-years-old, was left unsupervised in the classroom by S12 while she took the rest of the children to breakfast in a different room. C2 was found alone and crying by S12 at 8:56 AM. Attempts to notify his parents were not made until 10:30 and 10:40 AM.

Corrective Action Plan: Effective 1/5/2021, S1 stated she will look into a training regarding this regulation to ensure this deficiency does not happen again.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B&C: Based on interview, record review, and observations at 9:30 AM on 1/5/2021, children failed to be under supervision at all times as on 12/4/2020, at 2:11 PM, S26 and S27 took the children in the classroom outside onto the play yard after nap, leaving C1, age four-years-old, asleep and alone in the classroom. C1 was discovered still sleeping on his mat at 2:31 PM when S27 returned to the classroom to gather the belongings of another child being picked up from care. C1 was unsupervised for 20 minutes.

A child was also left unsupervised on 12/10/2020. S12 lined her class up to go to breakfast. S12 and the children left the room at 8:36 AM. S11 joined the class at 8:38 AM as they ate breakfast. After the children finished eating breakfast, S12 went back into the classroom and found C2, age four-years-old, alone and crying in the classroom at 8:56 AM. C2 was unsupervised for 20 minutes.

Corrective Action Plan: Effective 1/5/2021, S1 stated a retraining was done with all staff and staff now transition with two staff present. In addition, more emphasis on Supervision during orientation and Supervision will be addressed at every staff meeting going forward to ensure this deficiency is not cited again.