

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. a child left unsupervised for any amount of time;
  4. use of prohibited behavior management as described in § 1509.A.8.b;
  5. allegations or suspicion of child abuse or neglect by center staff;
  6. an accident involving the transportation of children; or
  7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.&C.&D.: Based on record review/interviews, S1 failed to notify the Department and Child Welfare within 24-hours of the following critical incident: on 12/21/2021, around 12 p.m., O2 informed S1 that C1, three-years-old, alleged he had been picked up by S2, who squeezed his arms really hard and forcefully dropped him on his mat during nap-time leaving marks on his arms. S1 attempted to notify the Department via fax on 12/22/2021, at 2:29 p.m., however, the fax was unsuccessful. S1 continued to attempt to notify the Department via fax until successful on 1/4/2022. S1 notified Child Welfare of the allegations on 12/22/2021, at 2:30 p.m., via email submission. S1 stated she thought she had 48-hours to report the allegations to the Department and other appropriate agencies.

Corrective Action Plan: Effective 1/5/2022, to ensure this deficiency is not recited, S1 stated she will submit all allegations and reported critical incidents to the Department and other appropriate agencies within the allotted 24-hour period.