

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

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Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.: Based on interview/record review: The Center used a prohibited method of discipline as a child was subject to verbal abuse by a staff member, and bullied by another child. On 11/15/2019 C1, age 6, was bullied by C2, age 8, as C2 grabbed C1 and stated he was going to put C1's head in the toilet. Although the center developed and implemented a written behavior management policy, the Provider failed to adhere to the Center's policy for bullying as S1 stated that the policy is that the child is written up on the first act, and S1 confirmed that she did not write up C2 for bullying C1 as the center has not had issues before at the daycare with C2. While interviewing S7 on 01/02/2020 at 1:08pm, S7 stated that he has told C1, age 6, "bye little girl", jokingly, and was not stating it out of bullying or intending any harm.

Corrective Action: S1 stated she will adhere to her discipline policy and follow through with writing children up. S1 stated she will speak with staff about the language used with children, whether joking or not. S1 stated she will be writing up S7.